## INFORMATION SESSION

Version 1





## WELCOME TO TJS

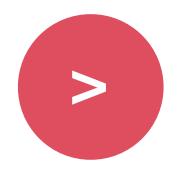








### ABOUT THE JOB SHOPPE

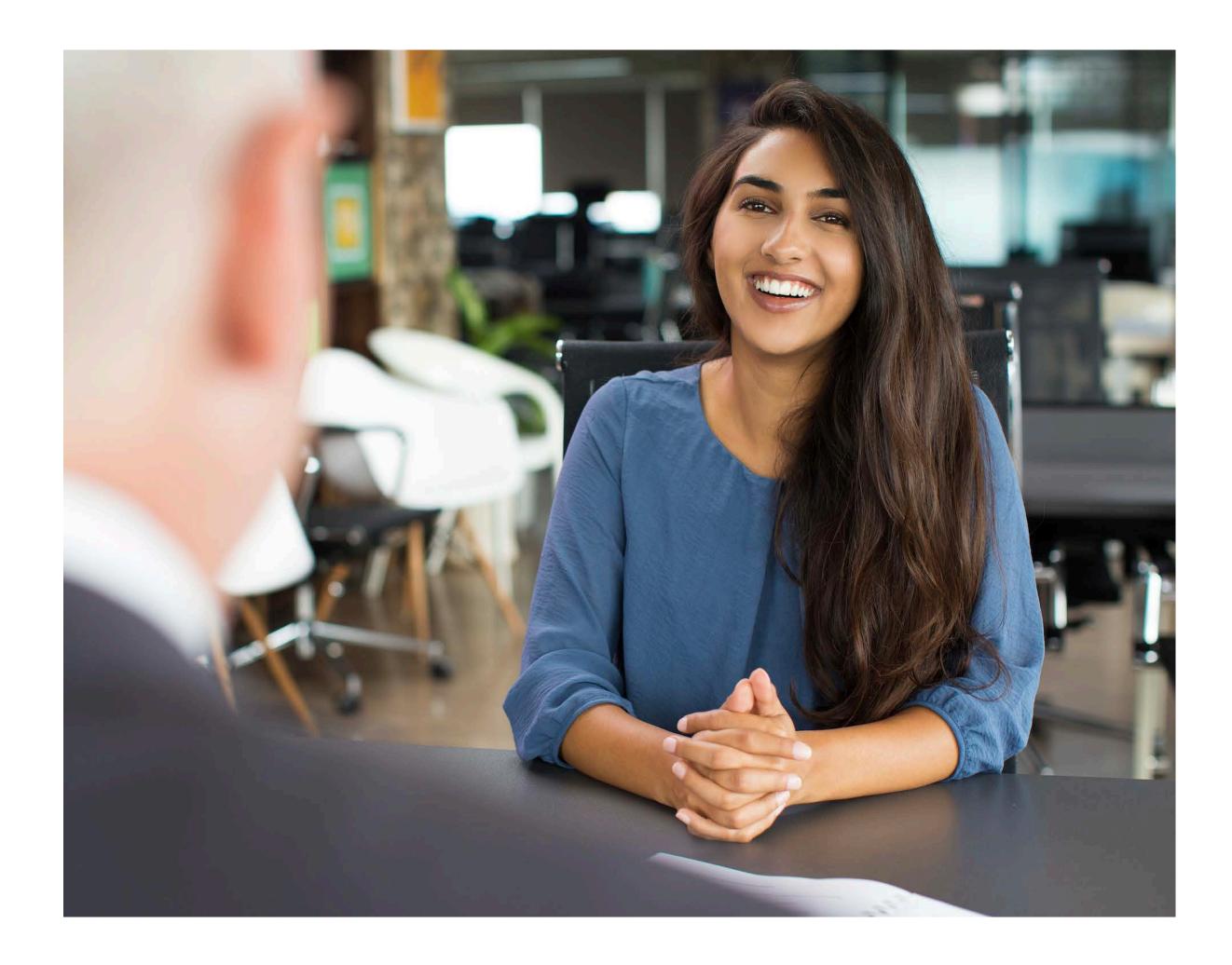


On a mission to match skillful candidates with leading companies so they can work together towards a common goal and position themselves for future growth.



Since 2003 The Job Shoppe has been helping candidates, throughout Canada and the United States, find fulfilling new roles that fits their skills, experience and career goals.





### THE JOB SHOPPE'S TEAM

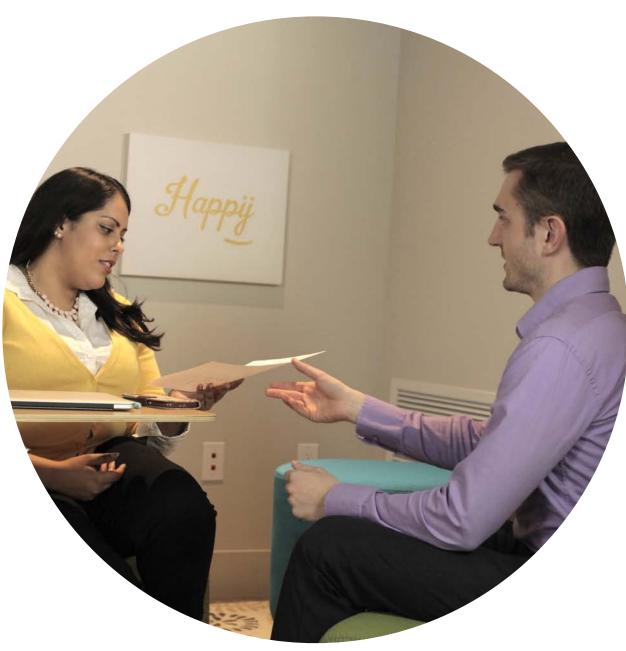
#### PASSIONATE















### EMPLOYMENT AGREEMENT





### CONFIDENTIALITY

#### THE JOB SHOPPE

 All associate personal information is kept confidential unless required by an verified outsider company



#### AT YOUR ASSIGNEMENT

- To keep their rate of pay confidential
- NO PHOTOS OR VIDEOS while working
- Respect and abide by the client's privacy and confidentiality policies
- Associates will be required to sign off on a confidentiality agreement

## **COMMUNCIATION METHODS**



#### **EMAILS**

#### TEXT MESSAGES



/thejobshoppe

/thejobshoppe







#### PHONE CALLS

#### SOCIAL MEDIA



#### /thejobshoppe

/company/the-job-shoppe\_2

THE JOB SHOPPE INFORMATION SESSION

### **PROGRESSIVE DISCIPLINE POLICY**



#### VERBAL WARNING

FIRST WRITTEN WARNING

\*The Job Shoppe reserves the right to effect immediate termination should the situation be warranted



#### SECOND WRITTEN WARNING

#### **TERMINATION OF ASSIGNMENT OR** REPRESENTATION





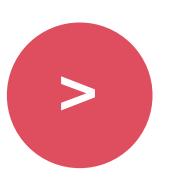
### THE JOB SHOPPE INFORMATION SESSION **Providing Notice and Record of Employment**

	ũ			
the job shoppe		Job Seekers 👻	Hire Talent	About TJS
for ROE				

To request an ROE to be created, please fill out the form below. Your details will be sent to a representative who will initiate the con

Today's Date *		
First Name *		
First Name		
Last Name *		
Last Name		
Phone Number *		
Phone Number		
Email Address *		
Email Address		
Address *		
	MacBook	

Cont 



Provide two (2) weeks written notice



**Complete the Request for ROE** form online at thejobshoppe.com/requestfor-roe/



ROE's are processed on the Friday of the week AFTER the request



## TOTAL REWARDS

shoppe

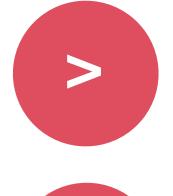


TITLES TTTTTT: TYXXXX TILLE

THE REAL PROPERTY OF THE PROPE ..... ---------------------



### Benefits



A variety of plans available with competitive pricing



Ongoing coverage, as long as you need it



Hassle-free claims with you **GSC ID card** 



Mobile platform access



Easy sign up through our introduction email



# Shealthassist



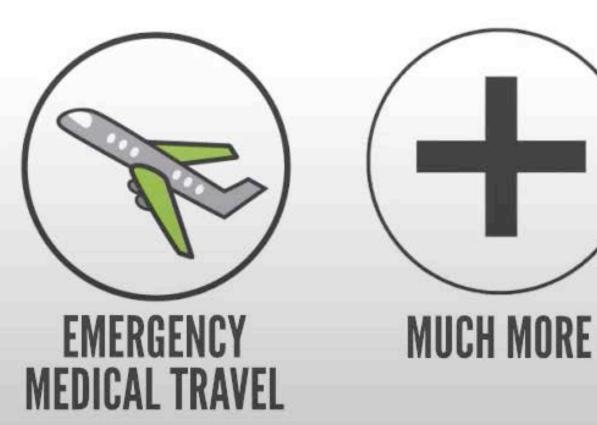






VISION







### **Exclusive WorkPerks**



Work Authority to provide you with a 17% discount on the gear and apparel you need for work.

This discount applies to all purchases of all regular priced merchandise in store.



- Single \$150.00 with frames
- Bifocal \$200.00 with frames
- Progressive \$250.00 with frames

you



### SEEN Vision Care

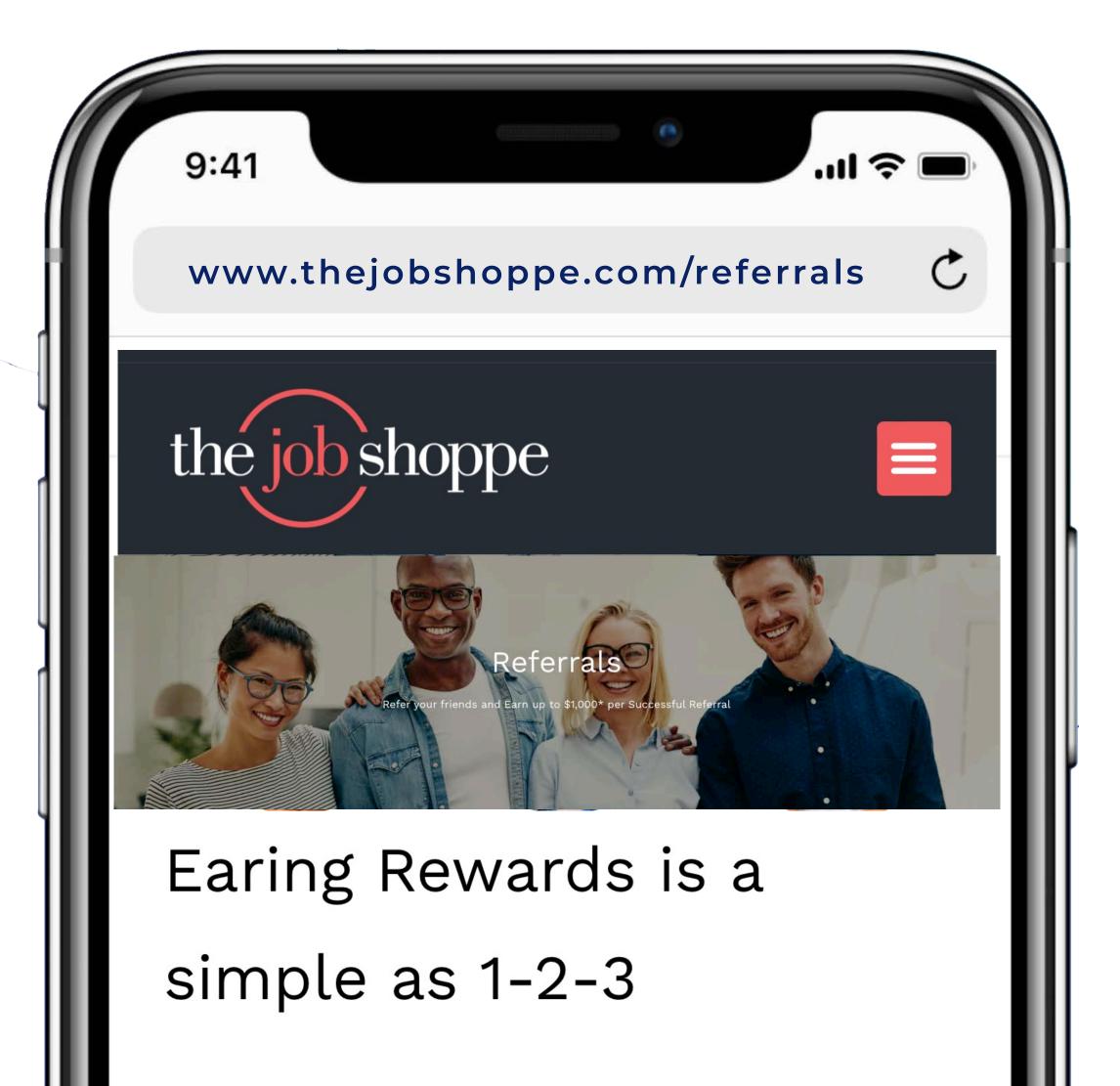
- **SEEN Vision Care to provide**
- you with a discount on
- prescription safety glass:

Bring your prescription with

# perkopolis

Your Perkopolis membership provides you with significant savings on national brands and includes the following categories: entrainment, travel, attractions, shopping, health, wellness, sports and more.

### **Referral Program**



Do you know someone who is looking for a new position? Refer your friend for one of



### You Can Earn Up To \$100 in rewards for each successful referral\*

Submit your NEW candidate referral online at <u>thejobshoppe.com/referral</u>



A recruitment will contact your referral and complete the process



Rewards Schedule: \$25 at 40-hrs, \$25 at 160-hrs and \$50 at 480-hrs



Rewards are paid out via digital gift card(s) once a month



## ASSOCIATE DUITES AND WORK EXPECTATIONS



### **Associate Duties and Work Expectations**

Provide your weekly availably

Communicate opening with your recruiter and provide feedback

Arrive on time and ready to work for every shift

Follow The Job Shoppe's HR and Health and Safety policies

Follow all client policies and procedures while on assignment



2

3

4

5

Work happily and be a positive ambassador for The Job Shoppe





### **Required PPE**

#### Associate ID Badge

#### Long pants which reach your ankle

## PERSONAL HYGIENE AND **APPROPRIATE ATTIRE**



Hair is tied back

#### Sleeved plain shirt





### Inappropriate Attire



THE JOB SHOPPE INFORMATION SESSION



























### Cellphone, Audio and Headphone Use



#### **NO CELLPHONES**



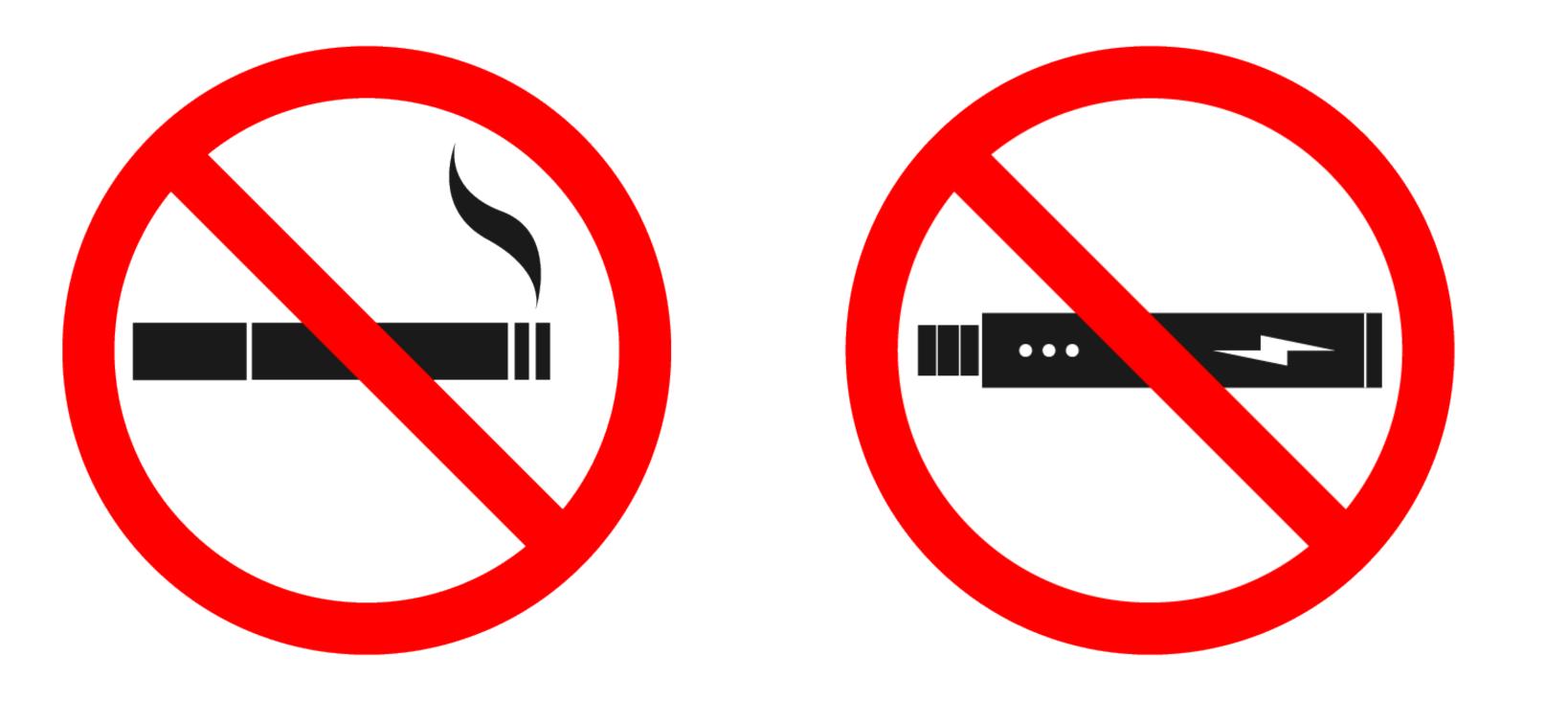


#### NO AUDIO/ ELECTRONIC DEVICES

#### **NO HEADPHONES**



## Smoking, Vaping and Chewing Tobacco Use



#### **NO SMOKING**



#### **NO VAPING**

#### **NO CHEWING** TOBACCO



### **Drug and Alcohol Use**



#### **NO DRUGS**



#### **NO ALCOHOL**



### **POSITION DISPATCH AND YOUR ASSIGNMENT DETAILS SHEET**



### **ASSIGNMENT DETAILS: PRODUCTION ASSOCIATE**

### **ABOUT THE ASSIGNMENT**

mpany Name	The Job Shoppe
ft & Hours	8am to 5pm
io To Report To	Amanda
<i>.</i>	\$15.00/hr
ertime	N/A
e.	Ongoing Assignment
ecial Notes	N/A

Company Location

200 Commissioners Ro East Unit 920 London ON N57







# ATTENDANCE POLICIES







#### WORK WEEK

#### **AVAILIABLE** SHIFTS

THE JOB SHOPPE INFORMATION SESSION









#### ARRIVAL TIME

#### **OVERTIME OPTIONS**

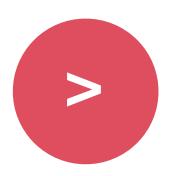
### PROVIDING YOUR AVAILABILITY



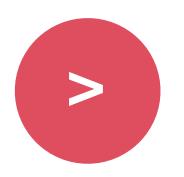
#### <u>Candidates are required to email</u> <u>their weekly availability</u>



DO NOT call the phone line to provide this update



Your recruiter will contact you directly when they have an assignment for you



Candidate profiles become inactive if we do not receive your weekly availability





### **CALLING IN ABSENT**







You are required to call in a late or absence at least 4 hours in advance



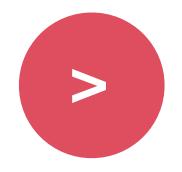
If your are ill for multiple days, you are required to call in each day before your shift



Some clients have their own attendance line, if this is case you will be informed and required to use this instead of calling The Job Shoppe



### **RIGHT TO DISCONNECT FROM WORK** (**BILL 27**)



Associates are entitled to disconnect from work outside regular working hours without fear of reprisal



Managers are responsible for taking all reasonable steps to ensure that associates are able to disconnect from work outside their normal work hours



Associates are responsible for effectively managing their work in order to reasonably complete work within their normal working hours, as well as advise their manager of any concerns

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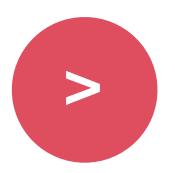




## ELECTRONIC MONITORING (BILL 88)



The Job Shoppe values trust, discretion, and transparency and believes employees deserve to know when and how their work is being monitored.



The Job Shoppe collects information through electronic monitoring for a variety of reasons, including protecting the company's legal and business interests.



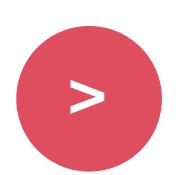
Communication including e-mails, inbound and outbound calls, chats, SMS and other electronic communications



Computers & Internet usage including files, search history, duration of usage and social media sites



Security including access to facilities using keycards, security cameras, access codes, etc.



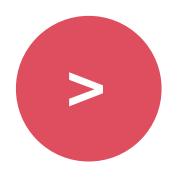
Workforce tools using apps, time & attendance systems, GPS, and biometric technology.



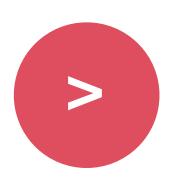
### **WORK LEAVES**



As per the Employment Standards Act or ESA, each employee is entitled to a variety of work leaves based on their situation



If you require a leave from work, it is your responsibility to contact your recruiter



Complete the worker's leave form









### **STATUTORY HOLIDAYS**







A statutory holiday is a public holiday in which all associates are entitled to have off work. These include:

- Civic Holiday\* New Year's Day
- Family Day\*
- Easter Monday
- Labour Day
- Thanksgiving Day
- Victoria Day • Christmas Day
- Canada Day Boxing Day



The only exception to this list is Family day in February and the Civic holiday in August. Our clients generally only observe one of these holidays, not both.



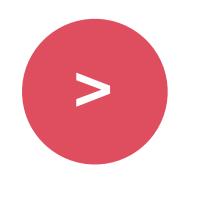








### **REQUESTING TIME OFF**



Requests should be submitted at least two (2) weeks in advance



**Complete the Time Off Request** form online at thejobshoppe.com/timeoff



Associates will be advise if their un-paid time off has been approved or denied by email



Time off requests are on a "first come, first served" basis and is based on the production needs of our clients



the job shoppe



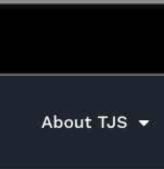
Any and all day off requests must be submitted at least 2 weeks prior to your intended day off using the form below. The Jo other methods including calls, separate email or verbal communication to the onsite for time off requests.

Once we receive your email request, a The Job Shoppe coordinator will review the time off request calendar and will advise has been approved or denied.

Thank you

The Job Shoppe Team

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## PAYROLL POLICIES









#### **PAYROLL IS ONE WEEK BEHIND YOUR** WORK WEEK

### **GETTING PAID**







#### **ASSOCIATES ARE PAID WEEKLY ON FRIDAYS**

#### **RATE OF PAY IS** DETERMINED **BY YOUR** ASSIGNMENT



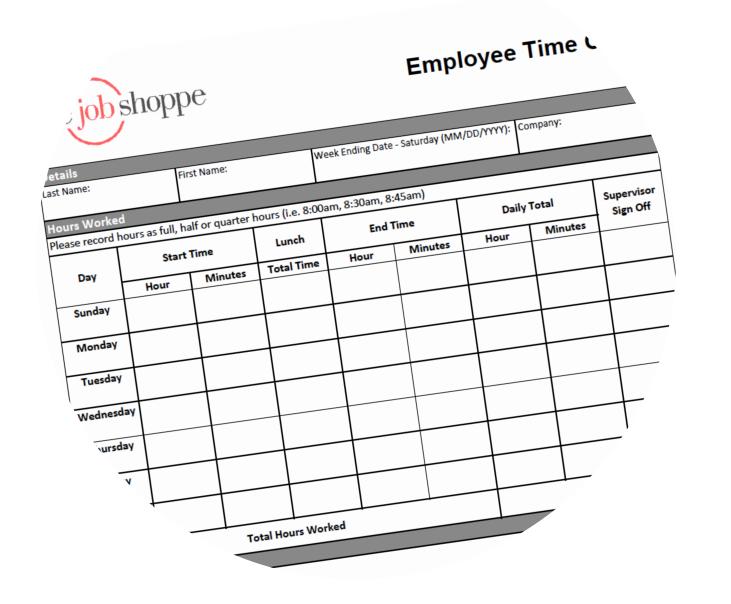




#### **SWIPE IN/OUT**

### **HOURS TRACKING**

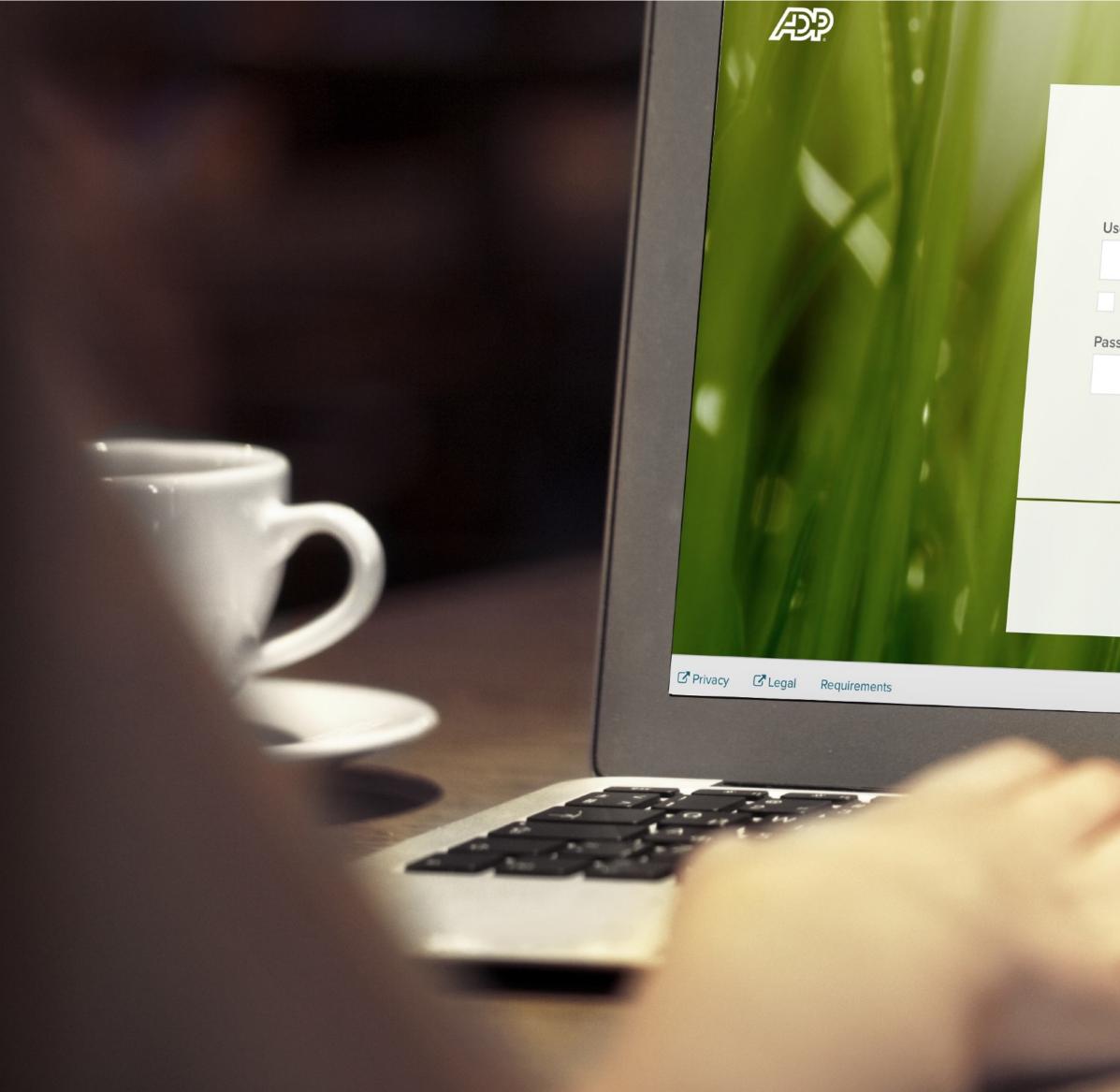




#### **SIGN IN SHEET**

#### ASSOCIATE **TIME CARDS**

### **ONLINE PAYROLL PORTAL**



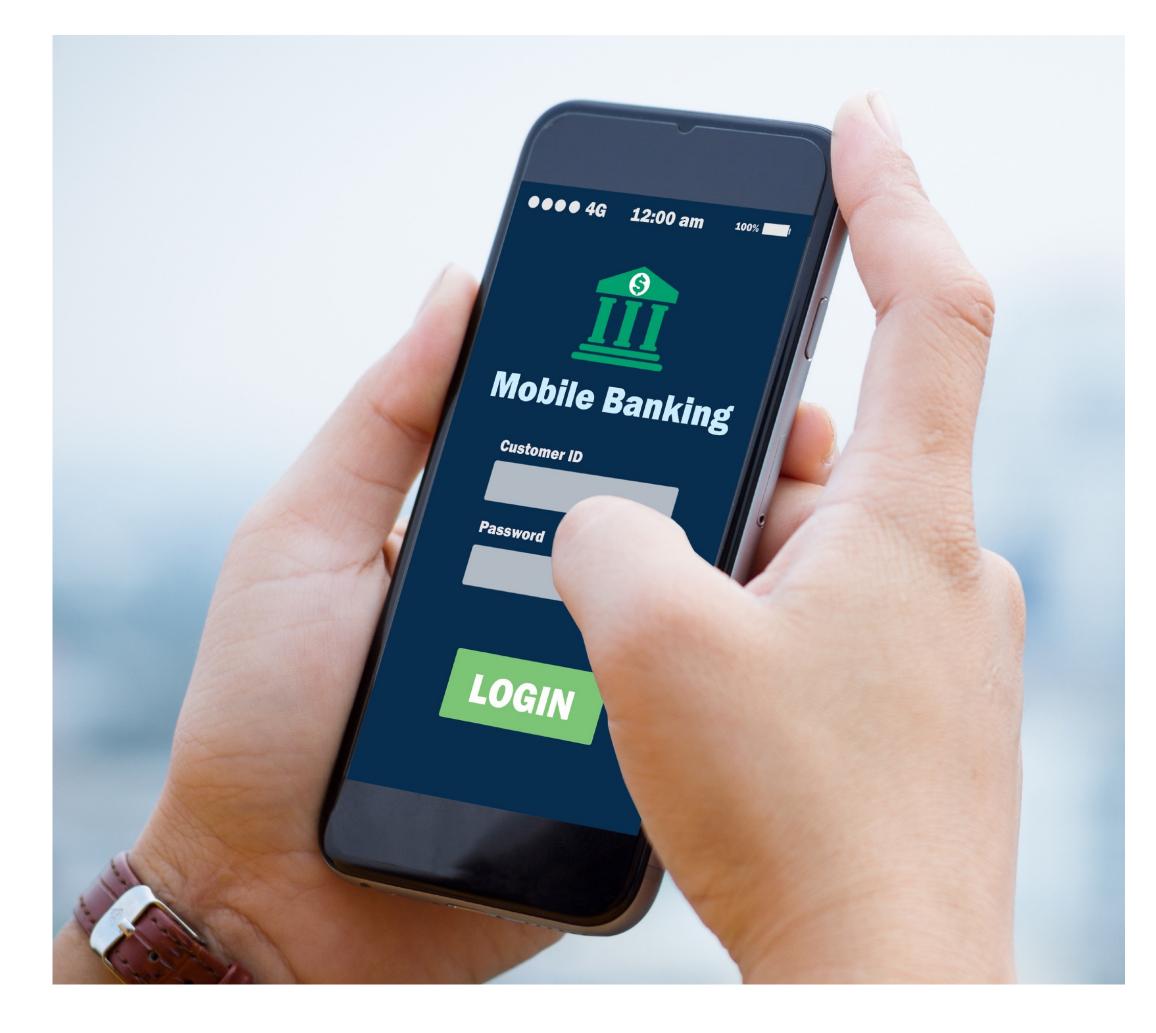
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Welcome to ADP	English (CA) 👻		
Remember My User ID 🕢			
SIGN IN Forgot your user ID/password?			
Need an account? SIGN UP			
	Copyright © 2000-2018, ADP,	LLC. ALL RIGHTS RESERVED	



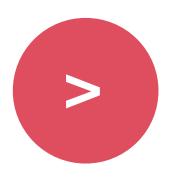
### **DIRECT DEPOSIT**







The Job Shoppe uses direct deposit to pay you weekly



It is your responsibility to provide us with your current banking information prior to beginning work



It is your responsibility to notify us if your banking information changes



Banking changes can take up to two (2) weeks to process



If a manual cheque is issued due to a lack of DD info, \$5.00 CND will be charged

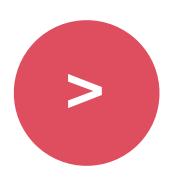
### PAYROLL DISCREPANCY



The Job Shoppe and its internal staff strives to process payroll error free



It is your responsibility to verify the accuracy of your pay stub each and every week



If you do find a payroll discrepancy, please inform The Job Shoppe as soon as possible



We are unable to investigate discrepancies surpassing a period of one month









#### Canadian Vacation Payout Request Form

sociates from The Job Shoppe accumulate 4% vacation pay on each week paycheque. Associates can request a payout of their accumulated vacation by completing the form below.

ase submit the Vacation Payout Request Form to request your vacation pay to be added to your paycheque. All requests must be received no later than day at 4pm in order to be included in the next week's pay cheque to be paid out the following Friday. The Job Shoppe will not accept any other request thods, including phone calls, separate emails or verbal communications.

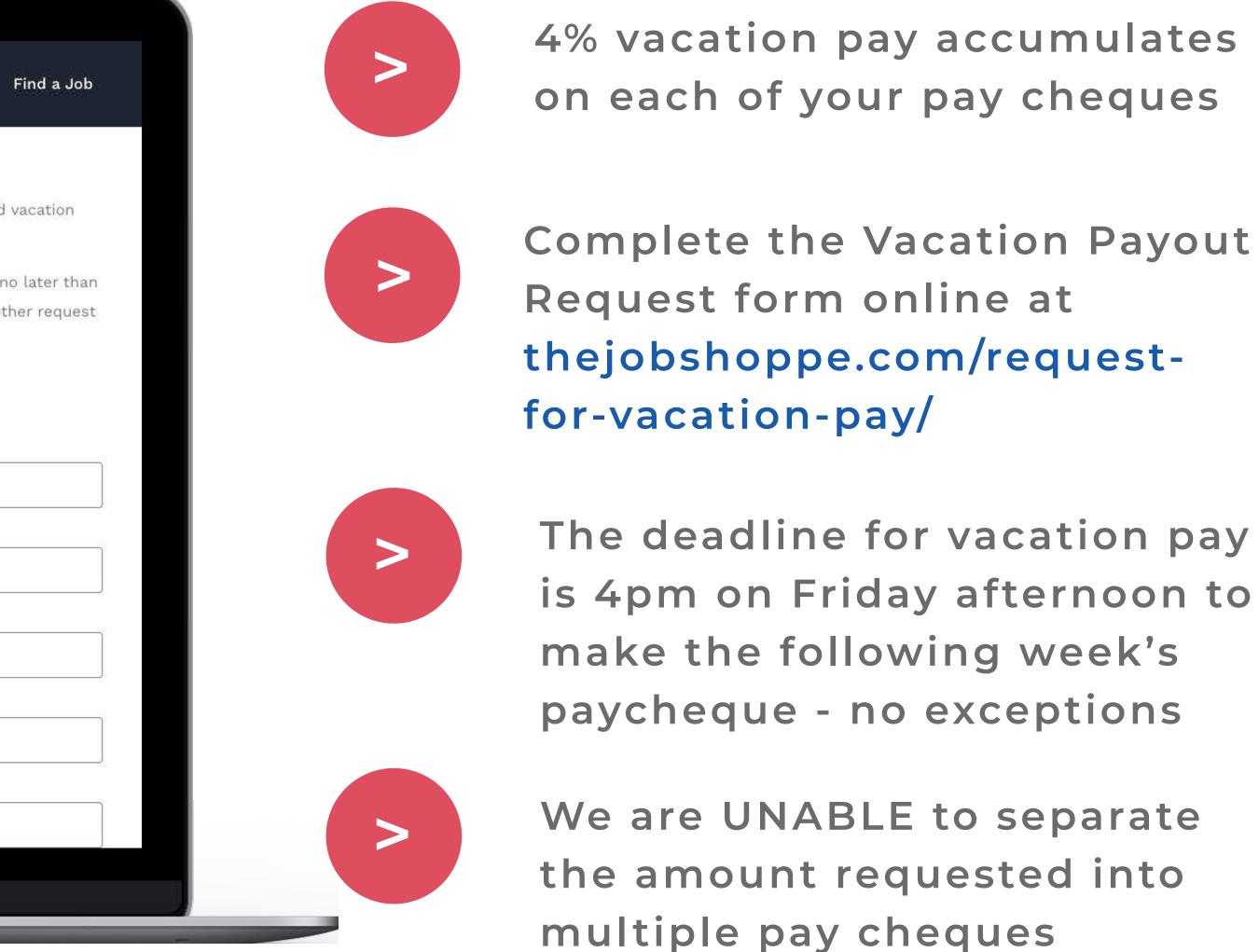
ce The Job Shoppe receives your request, a representative will review and process the request for the following payroll cycle.

st Name *		
irst Name		
st Name *		
ast Name		
one Number *		
hone Number		
ail Address *		
imail Address		
ent Name *		
lient Name		
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THE JOB SHOPPE INFORMATION SESSION

### VACATION PAY







## STARTING YOUR ASSIGNMENT











#### **COMPLETE THE** FORMS AND SIGN-OFFS

#### POSITION **DISPATCH AND** ASSIGNMENT **DETAILS SHEET**

#### **READY TO WORK AND WORK** HAPPILY







### **CONTACT INFORMATION**

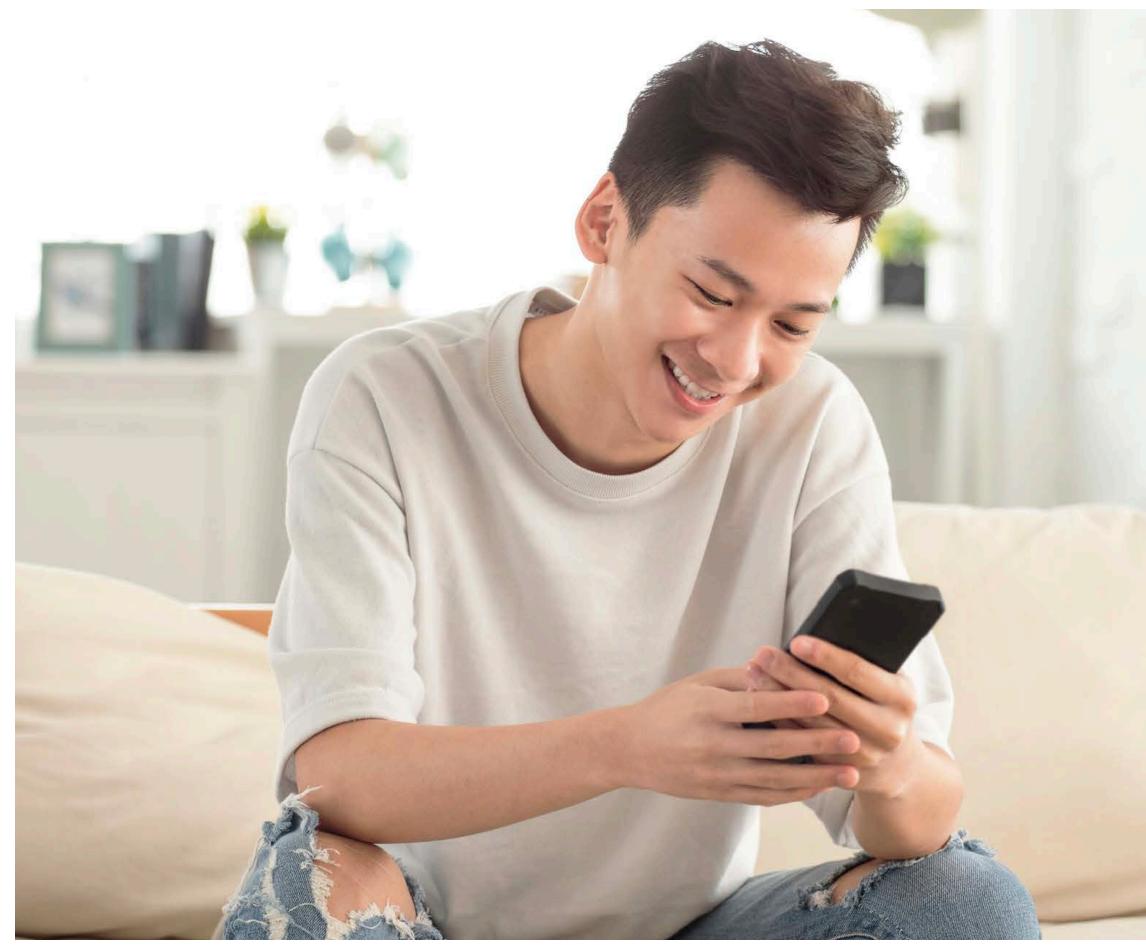
#### The Job Shoppe's Phone Number: #519-979-4400

The Job Shoppe's Email: jobs@thejobshoppe.com

HR Contact Email: hr@thejobshoppe.com

The Job Shoppe's Website: thejobshoppe.com







## THANK YOU!



